

**COMMUNITY CONNECTION, INC.
STRATEGIC PLAN 2010-2015**

WHAT IS THE END RESULT NEEDED FOR CCI TO BE SUCCESSFUL?	Goals	Objectives	Time Line	Who is responsible?	
1) CCI will be successful if the company is equipped through the use of technology to advance in all areas of communication including data collection and distribution. (ST)	1) Pursue an IT Audit for future advancements in technology that will positively impact each department and our constituents.	1. Prepare a RFP 2. Contract with IT Auditor 3. Report to Board of Directors	February – April 2010	Jackie Morlan	
	2) Implement recommendations considering financial implications.	1) Prepare a financial analysis 2) Present recommendation to BOD & develop timeline. 3) Timeline to contain the following elements: <ul style="list-style-type: none"> ▪ Web-based training ▪ Billing & Time Sheets & Payroll ▪ Data and Trend analysis 	April - May 2010	Chuck Giannone	

2) CCI will be successful in the future if we are prepared to change our CCB structure when this change occurs within the State Statute (LT)	1) CCI needs to be on the forefront of current events/news.	1) Stay current on legislative news, Alliance Reports, DDD/HCPF. Inform necessary staff. 2) Attend meetings as necessary.	February and Ongoing	Jackie Morlan	
3) CCI will be successful if new funding mechanisms are established (ST)	1) Funding from local businesses, public sources and tribes will be explored.	1) Schedule meetings to discuss funding availability.	April – June 2010	Jackie Morlan & Chuck Giannone	
		2) Earmark maintenance funding sources for all properties owned by CCI 3) Use grants/funders to assist with upgrades to current properties and purchasing new housing.	Ongoing	Jackie Morlan Julie Dreyfuss Anne Cook	
4) CCI will be successful if we can establish a long-term funding source that is not reliant on our state contacts (LT)	1) Explore how a Mill Levy in the counties we serve can benefit our mission/our clients	1) Prepare a draft analysis of the financial implications to present to the BOD	October Annual Meeting 2010 BOD meeting presentation	Chuck Giannone Jackie Morlan	
		2) Form a committee to research mill levies	June if we decide to pursue		
5) CCI will be successful if the programs pass and/or exceed Program Surveys for CM, EI, FSSP & all Adult	1) Department Directors will review standards at least once every other month and track improvements	1) Report an update of program standards reviews to the ED who will share with the BOD	April All Admin Staff Meeting and henceforth	Tara Kiene Anne Cook	

Programs. (LT)	and areas of concern.				
	1) Continue relationship with SUCAP and MTA Montezuma Transit Authority to increase independence for clients	2) Determine immediate transportation needs for all adult population with analysis of older/fragile clients in LPC and MC	June 2010	Anne Cook Julie Dreyfuss	

*= Short Term (1-3 yrs.) **ST**

*=Long Term (4-5 yrs.) **LT**